

PRIVACY POLICY

Confidentiality and security are core values in PANDO and, consequently, we are committed to guarantee the Users privacy at all times, and not to collect unnecessary information. Below you will find all the necessary information about our Privacy Policy with regard to the personal data we collect, explaining to you:

- Who is responsible for processing your data.
- The purpose for collecting the data we request from you.
- The legitimacy for its processing.
- How long it will be stored.
- Who will your data be communicated to.
- The rights you have.

1. Data handler :

INOXPAN, S.L. (B64325194)
Avda. del Moli de les Mateves, nº 11 - Pol. Ind. El Cros
08310 Argentona (Barcelona)
com.pando@pando.es

2. Purpose, legitimacy and storage of the data sent via:

- ELECTRONIC MAIL.

Purpose: To respond to requests for information, attend to orders and respond to queries or doubts.

Legitimacy: The consent of the user who requests information through the e-mail address.

Storage: Until your request is answered via e-mail, if no new processing has been generated.

- REGISTRATION FORM.

Purpose: To formalise your registration as a user in our app, to enable access to the functions of the app, as well as to send you commercial communications about our products and services, even via electronic means, if you tick the OK box.

Legitimacy: The consent of the user when registering on the app and ticking the OK box for sending information.

Storage: Until the registered user cancels their registration and after than, for the period of time established by law.

Obligation to submit your personal data and consequences of not doing it.

You must be at least 14 years old to supply your personal data, or, if applicable, the minimum age established in the data protection regulations, and you must have sufficient legal capacity to contract.

The personal data requested is necessary to manage your requests and to register you as a user, therefore, if you do not supply this information, we will be unable to attend to your requests or supply you with the required service.

3. Destination of your data

Your data is confidential and will not be handed over to third parties except in case of legal obligation, when it is necessary to supply your data to the distributor where you purchased our products or to the technical service, if you need assistance.

Your data may also be accessible by our Internet providers and computer technicians involved in our website operations, in any case, these people will have previously signed a data processing confidentiality agreement with us.

4. Rights regarding your personal data

Any person may withdraw, at any time, their consent after having granted it to process their data. Under no circumstances will the withdrawal of consent condition the subscription contract or actions carried out before the withdrawal.

You may also exercise the following rights:

- Request access to your personal data and correct it if found incorrect.
- Request deletion of the data when, among other reasons, it is no longer necessary for the purposes it was collected for.
- Request a limitation to its processing in certain circumstances.
- Request opposition to the processing of your data for reasons related to your particular situation.
- Request the portability of the data in the cases contemplated in legislation.
- Other rights acknowledged in regulations.

Where and how to exercise your rights: By writing to the data handler at their postal or electronic address (indicated in section A), indicating "Personal Data" in the subject line and specifying the right you wish to exercise and the personal data it applies to.

In case of disagreements with the company regarding the processing of your data, you may present a complaint before the Data Protection Authorities (www.agpd.es).

5. Security of your personal data

To protect the security of your personal data, we inform you that we have adopted all the technical and organisational measures necessary to guarantee the security of the personal data supplied, its alteration, loss, processing or non-authorized access.

6. Updating of your data

It is important for us to keep your data updated, so please inform us whenever there has been a modification of the data, otherwise, we will not be responsible for the truthfulness of this data.

We will not be held liable for the privacy policy regarding personal data that is transmitted to third parties by means of links available on our app.

This Privacy Policy may be modified to adapt it to the changes that could be made on our app, as well as possible modifications in personal data legislation, therefore, you are recommended to read this Policy whenever you submit data through this app.